Crisis Track®

Disaster Management Workflow for Local Government

Citizen
Completes
Self Reporting
Web Form

911 Operator
Receives Call
and Completes
Entry Form

Incident: Hurricane Sample
Type: Hurricane
Date: 1/10/2017
Entry Forms:
Standard List
Citizen Self Reporting

Tasks can be created within the Incident for incident-specific tasks or within the Admin Module as preconfigured tasks for any incident.

Tasks are a group of entry forms that are assigned to a team

Task: Incoming Calls

Entry Forms:
Initial Damage Report
Road Closure
EM Request
Citizen Self Reporting

Supervisor moves entry/changes form as needed

Task: Fire Department

Entry Forms:
Initial Damage Report
EM Request

CAT B

Task: Incoming Building Department Requests

Entry Forms:
Initial Damage Report
Residential Damage Assessment
Commercial Damage Assessment
Public Damage Assessment

Task: Roads Department

Entry Forms:
Road Closure
Road Damage
Bridge/Culvert Damage
Debris Estimation

CAT A

Task: Parks Department

Entry Forms:
Initial Damage Report
Public Structure Damage Assessment
Debris Estimation

CAT G

Task: Johnsonville

Entry Forms:
Initial Damage Report
Public Structure Damage Assessment
Debris Estimation

Tasks can limit entry form types, select time charge categories and define geographic areas

Supervisor moves entry/changes form as needed/assigns surrounding structures

A Team is a collection of employees and equipment. Teams are assigned to each task to track time and organize mobile access.

Supervisor moves municipal-related entries as one task

Task: Damage Assessment Zone 1

Entry Forms:
Initial Damage Report
Residential Damage Assessment
Commercial Damage Assessment
Public Damage Assessment

Task: Damage Assessment Zone 2

Entry Forms:
Initial Damage Report
Residential Damage Assessment
Commercial Damage Assessment
Public Damage Assessment

Task: Damage Assessment Zone 3

Entry Forms:
Initial Damage Report
Residential Damage Assessment
Commercial Damage Assessment
Public Damage Assessment

Team: DA 1

Employees:
Jim Smith
Lynn Jones
Equipment:
Truck 0195

Only one Team can be assigned to a given Task. However, a given Team can be assigned to multiple Tasks.

Municipality: Johnsonville

Entry Forms:
Initial Damage Report
Public Structure Damage Assessment
Debris Estimation

Municipalities are filtered views of data for municipalities or other agencies access inside of a county's Crisis Track account.

Questions? **support@crisistrack.com**